

**Positive Life South Australia Inc  
(Formerly PLWHA-SA)**

**5 Year Strategic Direction**

**2009 – 2014**

# Positive Life SA Inc

**Positive Powerful Proactive**

## Service Delivery

### Purpose

Positive Life SA is committed to providing high quality evidence based services for people living with HIV throughout South Australia. Positive Life SA will resource relevant communities of interest and related mainstream groups where this contributes to reducing transmission of HIV and/or value-adds to the health and quality of life of people living with HIV

### Intention

Positive Life SA will provide programs and services that promote, expand and maintain - accessibility, community education, connectivity, personal education and positive health

### Actions

1. Establish and maintain accessible resource, referral, advocacy and support places across South Australia for people living with HIV and other relevant communities of interest
2. Resource and support access to online and face-to-face education, support and social health opportunities to facilitate connections and networking for HIV+ people
3. Develop and implement responsive mental health and medical support opportunities for people living with HIV, including services that meet urgent or unexpected needs
4. Develop and implement a series of solution-focussed personal education, skills development and capacity building activities for people living with HIV and other relevant communities of interest
5. Develop and implement a comprehensive HIV community education and training package for related mainstream groups
6. Develop and implement a "Poz Health" workforce development program for related mainstream groups working with people living with HIV

# POSITIVE LIFE SA Inc

Positive Powerful Proactive

## Communities Engagement

### Purpose

Positive Life SA is committed to meaningful, relevant, and strategic engagement with people living with HIV and other relevant communities of interest throughout South Australia. Positive Life SA will work towards ensuring quality services and operations; improved accountability for meeting identified organisational outcomes; and evaluation of service relevance and impact

### Intention

Positive Life SA will engage its communities of interest in ways that build capacity; promote information exchange; increase organisational expertise; and in turn, value-add to these communities of interest

### Actions

1. Build the capacity of Positive Speakers Bureau to meet community education needs across South Australia
2. Develop and implement community education activities focussed on addressing stigmatisation and eliminating discrimination against HIV+ people
3. Develop and implement campaigns that build alliances between HIV+ people and other relevant communities of interest
4. Take a lead role in public advocacy about the issues faced by HIV+ people
5. Maintain community accountability through consistent and regular engagement with HIV+ people
6. Build connectivity and information exchange opportunities between HIV positive people
7. Provide opportunities for HIV+ people to contribute to reducing transmission of HIV and/or value-adding to the health and quality of life of other people living with HIV
8. Identify relevant issues and opportunities for community action designed to achieve high quality social health for HIV+ people

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## Governance and Management

### Purpose

Positive Life SA is committed to high quality organisational management and governance. Positive Life SA will ensure efficient and effective delivery of services across South Australia; relevant and meaningful community engagement opportunities; and collaborative HIV sector relationships with relevant state, national and international agencies and government bodies

### Intention

Positive Life SA will establish, maintain and continuously improve its management and governance systems; be diligent and consistent in meeting its legal and ethical responsibilities and ensure an organisational culture that is vibrant, inclusive and empowering

### Actions

1. Establish sustainable, efficient and effective financial, physical and human resource management systems that enable provision of services across South Australia
2. Establish sustainable, efficient and effective information and knowledge management systems
3. Maintain organisational sustainability through continuous quality improvement and accreditation processes
4. Ensure organisational compliance with all regulatory, constitutional and legislative requirements including OHW&S and Risk Management
5. Develop a 5 year competency-based, workforce development plan that includes succession planning, capacity building, volunteering and resourcing
6. Gain sustainable funding from diverse sources to identify and address the unmet and emerging needs of people living with HIV
7. Undertake ongoing research to capture current and future issues affecting the health and quality of life of people living with HIV
8. Develop a variety of organisational events, activities and opportunities that build inclusivity, cultural diversity and sense of belonging for everyone involved
9. Identify, develop and widely promote Positive Life SA leadership achievements in *Service Delivery; Communities Engagement; Governance and Management; and Linkages and Coordination*

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## Linkages and Coordination

### Purpose

Positive Life SA is committed to collaborative and coordinated approaches to service provision to reduce transmissions of HIV and value-add to the health and quality of life of HIV+ people throughout South Australia

### Intention

Positive Life SA will work across the HIV sector in a manner that supports cooperation between relevant organisations; encourages innovation; and maximises HIV+ people's positive experience of services

### Actions

1. Lead the development of a statewide directory of best-practice service providers across South Australia to increase accessibility for people living with HIV
2. Maintain the advocacy role of Positive Life SA through a 5 year plan for participation in state and national conferences, forums and public events
3. Develop a map of state and national organisations that play a leadership or advocacy role in HIV policy and action
4. Participate in partnerships to improve coordination and collaboration between service providers to people living with HIV
5. Provide a strong public voice about the lived experience of HIV+ people